

# Crump Annuity Carrier Training Requirements

MassMutual Ascend  
(Formerly Great American)


MassMutual Ascend's online training instructions are provided below. In addition to these carrier product training requirements, please be sure that you are compliant with all state training requirements prior to taking applications in states that require National Association of Insurance Commissioners (NAIC) and/or Best Interest compliance.

In order to view the specific requirements of each state, please go to <https://www.reged.com/annuities-training-platform/> and complete all approved/required courses for your state of sale.

**Once attained, please provide Crump with a copy of the appropriate certificates using the Upload Tool in the Crump Transaction Center or via email at [OT\\_Support@Crump.com](mailto:OT_Support@Crump.com).** (OT\_Support@Crump.com)

**Note:** MassMutual Ascend currently requires that agents complete their online product training regardless of the states NAIC requirement(s).

Follow the steps below to ensure compliance with MassMutual Ascend's training requirements and avoid delays:

 **Product Training** - Complete their online product training via LIMRA: <https://naic.pinpointglobal.com/MMA/Apps/default.aspx>  
» You will need to log in (If you are new to the site, you will need to register, then log in.)

**Completion Records** - Please provide Crump with a copy of the appropriate certificates using the Upload Tool in the Crump Transaction Center or via email at [OT\\_Support@Crump.com](mailto:OT_Support@Crump.com). (OT\_Support@Crump.com)

Please contact LIMRA at 888.577.5522, if you have questions or experience any technical issues completing training.

Contact the Crump Annuity Solution Center Sales Desk for more information.

 [annuity@crump.com](mailto:annuity@crump.com)

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