Push notifications available on Crump's Mobile App

Crump's mobile app combines the power of Crump's digital platform with the convenience of a mobile device, empowering you when on the go. Crump's mobile app has the time-saving functionality you and your clients need, with the added benefit of being integrated with our systems. Our latest feature allows you to check real-time case status with push notifications.

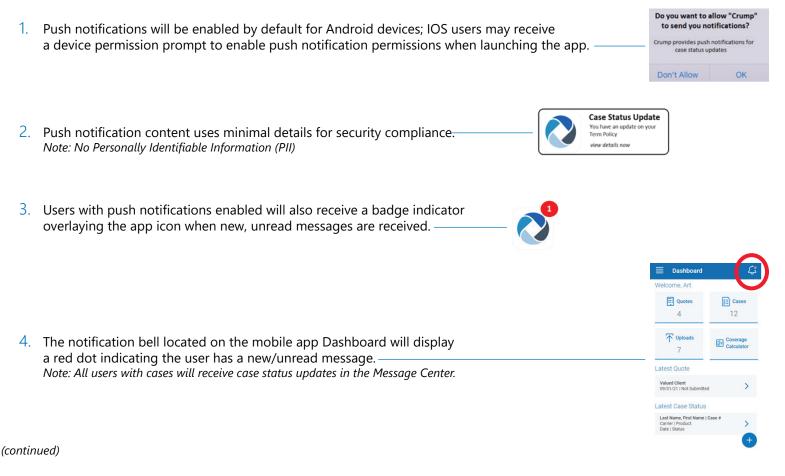
What are push notifications?

Push notifications are real-time case status changes that are delivered directly to the home screen of your mobile device, so you can see changes in your cases when they occur. Tap on the notification to get the details you need to keep your cases moving.

What are the benefits to you?

- Real-time delivery of case status changes
- Reduce underwriting delays—place cases faster
- Review outstanding requirements and upload documents on the go
- Enables quicker communication with your clients

Push notifications





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Solutions

Push notifications available on Crump's Mobile App

Digital Solutions

Crump.

for case status updates.

<u>Settings</u> page to manage notification

ОК

5. Selecting the push notification takes the user to the Crump app Message Center, which provides additional details. Users will log in to the app to access the Message Center, which shows detailed case content.

Message Center content example: "Status of Case #1234567 for John Doe has changed to Approved"

Case status updates that will prompt alerts: Approved, Issued, Pending, Quoted, Reissue Requested, Closed, Declined, Placed, Postponed, Rejected

Selecting a message from the Message Center will navigate the user to the full Case Details.

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10/3/2022 3-02-38 PM
Status for Case #20052728 for GHIMobile- Test has changed to Approved.

6. On the user's second login, the user will be informed of what is offered and where to manage notifications. "Crump now offers push notifications for case status updates. Visit the Settings page to manage notifications."

7. User can enable/disable in Crump app Settings.

How do I get the mobile app if I am already signed up with Crump?

Financial professionals currently working with Crump (independently or through select institutions) can download the app in the Apple App Store or Google Play. Search for Crump Life Insurance Services.

Settings

Push Notifications



Log in to the mobile app using the same login credentials that you use for your Crump website.

How do I get the mobile app if I am new to Crump?

Financial professionals or institutions looking to incorporate a powerful mobile app into their business process and not currently working with Crump should sign up with us by visiting <u>www.crump.com</u>.





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